

# Fair Use Policy

The purpose of our Fair Go Policy is to ensure that all our customers

- can access our services; and
- Do not use our services in a manner that we consider 'unreasonable' or 'unacceptable'

## Summary

1. Our Fair Use Policy applies to Services which are stated to be subject to the Fair Use Policy (“Fair Use Services”).
2. Our Fair Use Policy is intended to ensure:
  - a. the availability of Our Services to all eligible quantum Voice and data Customers; and
  - b. that the Fair Use Services are not used in an unreasonable manner.
3. We reserve the right to vary the terms of this Fair Use Policy from time to time.
4. We may rely on the Fair Use Policy where your usage of the Fair Use Services is unreasonable, as defined below.
- 5 abnormal or excessive use of back to base services

## What do we mean unreasonable manner

It is unreasonable use of a Fair Use Service where Your use of the service is reasonably considered by Quantum voice and data to be for example

- 1 out of ordinary use
- 2 Fraudulent; that means re supplying the service to your own clients or anyone else, without Quantum voice and Data consents,

For fixed lines

1-sage for running a telemarketing business or call centre without the consent of Quantum Voice and Data

2- Any other activity which would not be reasonably regarded as ordinary use, in relation to the Fair Use Service.

## Our Rights

1. If We reasonably consider Your use of the Fair Use Services is unreasonable, We may, at Our sole discretion, without telling You before We do so:
  - a. suspend or limit the Service (or any feature of it) in accordance with Our Agreement with You; and/or
  - b. terminate the Service in accordance with Our Agreement with You.
2. This policy is supplementary to and does not limit any of Quantum Voice and Data rights.